DriveRack and ZonePro Products Technical Data
Serial Protocol Adapters

<u>PCMCIA to Serial Adaptors:</u>
If your computer does not come with a Serial port, we recommend that you use a PCMCIA to Serial Adaptor. While PCMCIA adaptors are more expensive we have found that they work more consistently with more computers and more external devices than USB to Serial converters. We have tested the following PCMCIA to Serial adaptor:

Quatech SSP-100
http://www.quatech.com/catalog/rs232_pcmcia.php

Other PCMCIA to Serial adaptors reported to work with computers in the field include the following:

<u>USB to Serial Adaptors:</u>
Due to the fact that the functionality of USB to RS-232 converters is highly dependent on the computer, we can not guarantee that any USB to SERIAL converter will work with your computer OS and motherboard combination. The following list includes converters known to work with some computers in the field but we **can not** be responsible for any communication failure. Adapters using the **FTDI chipset** appear to have the highest success rate in the field.

The following USB/Serial adaptors have been reported working in the field
(all adapters listed are XP and Vista Compatible):

USBGear USBG-232
http://www.usbgear.com/computer_cable_details.cfm?sku=USBG-232&cats=199&catid=482%2C1303%2C199%2C461%2C106%2C1009%2C601
Tripp-Lite (formerly Keyspan) USA-19HS
http://www.tripplite.com/en/products/model.cfm?txtSeriesID=518&txtModelID=3914

Important Notes:

1) When using any serial interface with dbx products you must use the dbx female to female Null Modem cable supplied with that product.

2) Belkin brand adapters have not been found to be compatible with the dbx line of products.